

	INTEGRATED MANAGEMENT SYSTEM ISO 9001:2015, ISO 14001:2015 ISO 45001:2018		
	QUALITY, ENVIRONMENTAL AND OCCUPATIONAL HEALTH AND SAFETY POLICY	Version	0/2020.
		Date	10 February 2020

QUALITY, ENVIRONMENTAL AND OCCUPATIONAL HEALTH AND SAFETY POLICY

Graphic Institute of Croatia Ltd. (GZH) is a printing house internationally recognised for quality in the production of books and printed matter, with over 145 years of tradition. It is dedicated to business development, continuous improvement and developing long-term business relationships with clients across Europe.

With this objective in mind, the Management Board of GZH has recognised the importance of quality, environmental and occupational health and safety management, considering it to be an integral part of its business strategy. An integrated management system is based on the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards and includes the application of the following principles:

- Meeting the requirements, needs and expectations of customers and other interested parties and seeking to achieve the highest degree of customer satisfaction possible
- Complying with legal and other binding regulations
- Providing information and resources necessary to achieve business objectives
- Providing continuous training and motivating of employees and ensuring that work is performed in prescribed working conditions
- Forming relationships of partnership with suppliers
- Striving to increase profit
- Conducting business in accordance with the principles of sustainable development and corporate social responsibility
- Taking care of the environment and using natural resources responsibly
- Protecting the health and safety of employees at work by providing safe and healthy working conditions and preventing occupational injuries and diseases
- Ensuring worker consultation and involvement or a workers representative
- Eliminating hazards and reducing risks
- Managing risks and improvement opportunities and goals
- Constantly improving the efficiency and effectiveness of quality, environmental and occupational health and safety processes and systems
- Knowing, implementing, maintaining and periodically reviewing this policy to ensure its adequacy and making it available to employees and the public.

The implementation of this policy as part of daily operations is the task and obligation of each employee and of the Company's Management Board.

Zagreb, 10 February 2020

Director
Mihovil Žužul